

At **Teknia Group** we understand Quality Management to be satisfying market needs and expectations, and a process involving Customers, Staff, Providers, Collaborators, Competitors, Shareholders, Official Bodies and other Interested Parties. We also understand Quality Management in relation to the commitment to sustainable development, Environmental Management as elimination or minimization of the environmental impact arising from our activities and processes, to protect the environment.

The **Teknia Group** Management embraces the Management of Quality, Environment and Safety in the Workplace as key elements to achieve business efficiency and for success of the company in the Market. As such, the Management considers that the correct functioning of the Integrated Management System (IMS) is:

- the responsibility of all the areas and people forming the Organization.
- the basis of our success in the future.

The commitment of our existence and activity is linked to supplying products and services that:

- Correspond to all defined needs for use or application.
- Comply with the rules and/or specifications agreed, legal requirements and regulations with the commitment of zero defects and zero delays.
- Are available at competitive, profitable prices.
- Are safe and respectful to the environment.

We especially and fundamentally consider:

- Guaranteeing continual growth of corporate profit and return on capital.
- Binding compliance with the current legislation, as well as other requirements signed by the Organisation.
- Progressively eliminating or minimising the environmental impact of our activities, applying the basic principle of Pollution Prevention.
- Establishing quantifiable objectives that allow us to work on prevention through systematic reviews (PDCA), Lessons Learned and running a continuous improvement program in keeping with our commitment of zero defects.
- Involving both IMS for our Providers and Collaborators as well as our Customers, as a key part of the established chain of value.
- Involving all our Staff through Training and Information, promoting their active participation in improving our Environmental Behaviour, Safety in the Workplace and Product Quality.

On the basis of the terms established, the Management of **Teknia Group** commits to:

- Hold certification at all plants in the new IATF 16949:2016 and ISO 14001:2015 standards.
- Provide adequate means and resources for proper operation and sustainable development of the IMS.
- Perform periodically and punctually Audits to check correct adaptation of the implemented Management System.
- Diffusion of this General Policy among the Staff, Customers, Providers and Collaborators, as well as other parties interested in knowing it.
- Reviewing and amending that General Policy as long as necessary, and to adapt it to evolution of the Organisation and the Market, always working with the Commitment of Continuous Improvement.

Everything stated is a joint task and teamwork by those who work at **Teknia Group**. The Management leads the teamwork to be the basis to comply with the Quality and Environment Policy and Continuous Improvement of the Integrated Quality and Environmental Management System within our Organisation.

**POLICY APPROVED BY**

MR. JAVIER QUESADA DE LUIS  
TEKNIA GROUP MANAGING DIRECTOR

Date: 21/03/2022

